20 years of regulation by the numbers

CREATION OF THE AUTHORITY

2,065 telecommunications operators
declared at the end of 2016

41 postal operators
authorised at the end of 2016

The telecommunications sector accounts for **1.7%* of national investments** in 2015 (*Arcep calculations, based on INSEE data*)
*excl. mobile frequencies

287 operators allocated numbering resources at the end of 2016

CREATING OPPORTUNITIES FOR ENTREPRENEURS

1997

2000

For €75, users have an average of less than 5 hours of fixed calling, less than 2 hours of mobile calling and low-speed internet access

93,5% of lines
unbundled at the end of September 2016

27.5 million subscriptions to broadband and fast broadband (BB/FB) and **2.5 million BB/FB access** lines for businesses at the end of September 2016

More than **1 in 2 households** watch television over IP in 2016 (*Médiamétrie*)

DEMOCRATISING THE INTERNET

6 million numbers
ported by customer request at the end of 2015

10-fold decrease in call termination rates in 10 years

3 times fewer customers with a set-term service contract since the arrival of the 4th operator in 2012

ENERGISING THE MOBILE MARKET

2004

OVER 1 MILLION UNBUNDLED LINES

2005

93.8% of 2nd class letters
delivered in D+2 in 2015

450 million e-commerce parcels delivered in 2015 (*Fevad*)

65 bn€ e-commerce revenue in 2015 (*Fevad*)

ACCOMPANYING CHANGE IN THE POSTAL SECTOR

2008

FACILITATING FIBRE ROLLOUTS

Close to **16 million homes eligible**
for FB at the end of 2016

77 public-initiative network projects projects with an FttH component declared at the end of 2016

Over **5 million superfast broadband subscribers** at the end of 2016

2010

2012

MOBILE OVERTAKES FIXED CALLING

ALLOWING THE MOBILE INTERNET TO THRIVE

2.8 Gb/month
of average mobile internet usage per active 4G customer at the end of September 2016

600 MHz available in Metropolitan France for public mobile networks at the end of 2016

85% of the population covered by 4G in 3 years

GUARANTEEING OPEN INTERNET ACCESS

500,000 responses
to the BEREC public consultation on the "State of the internet" report, enshrining the views expressed by Arcep in a White Paper back in 2010

Internet screen time (18 hours) catching up with television screen time (20 hours) in 2016 (*Baromètre du Numérique*)

5.7 Tbps incoming simultaneously on the four biggest ISPs' networks at the end of 2015

2015

ENABLING INNOVATION

1 Startups & Trials Office
launched by Arcep

Over **20 technologies** dedicated to the Internet of Things

107 experimental licenses granted by Arcep in 2016

2016

For €60, users enjoy unlimited fixed and mobile calling, unlimited texting, unlimited fixed BB or FB internet access and television over IP

CROWDSOURCING DATA-DRIVEN REGULATION

13 datasets
available as open data at the end of 2016

3 work projects launched by Arcep in 2016

Over **6,500 consumer reports** received in 2016

Figures without any mentioned source are produced by Arcep

THE FRUIT OF 20 YEARS OF REGULATION: KEY FACTS AND FIGURES

From 1997 to 2017, from fixed telephony being opened up to competition to the era of ever faster connections, mobility and soon billions of connected objects, the history of internet, telecoms and postal networks is one of extraordinary effervescence, of human endeavour and entrepreneurial spirit that have disrupted markets and changed behaviours. From monopoly to digital revolution, 20 years of milestones… and this is only the beginning!